1. OUTDOOR SPACES + BUILDINGS

	RECOMMENDED ACTION	TIMEFRAME	OUTCOME	PERFORMANCE INDICATOR	RESPONSIBLE DEPARTMENT	PARTNER(S)	COST/RESOURCES	POTENTIAL FUNDING SOURCE(S)
1.1	Implement a voluntary snow removal program (i.e. Snow Angels) as incentive for able-bodied residents to help out others in clearing snow.	Short Term	Increased safety and accessibility for all residents during winter months	Number of program volunteers	Bylaw Enforcement	Community-at-largeVolunteer group	Internal City Staff time	NHSP
1.2	Continue to conduct yearly sidewalk and pathway audits to determine need for maintenance, replacement or new infrastructure. Improvements made as required.	Ongoing	Residents can move about freely within the community	Number of sidewalks audited and improved	Engineering / Public Works		Internal City Staff time	UBCM SHSI Grant
1.3	Continue to audit all pedestrian crossings to ensure they are safe and accessible (i.e. appropriate crossing times, installation of crosswalk timers). Improvements made as required.	Ongoing	Residents can safely access pedestrian crossings	Number of crosswalks audited and improved	Engineering / Public Works	Planning and DevelopmentMoTI	Internal City Staff time	UBCM SHSI Grant
1.4	Continue to enhance cycling infrastructure (i.e. multi-use pathways, bike lanes)	Ongoing	Increased safety for both pedestrians and cyclists	Number of new bike lanes and multi-use pathways	Planning and Development	Engineering / Public Works	Internal City Staff time	 BikeBC Gas Tax Strategic Priorities Fund FCM UBCM SHSI Grant
1.5	Examine the parks, pathways and open spaces holistically to enhance connections within the system (i.e. linked multi-use pathways to parks)	Long Term	Increased safety and opportunities for cycling, pedestrian and scooter use	Number of completed pathway, trail and sidewalk connections	Parks & Recreation	Planning and DevelopmentEngineering / Public Works	Internal City Staff time; or\$40,000 study	 UBCM FCM Gas Tax Strategic Priorities Fund
1.6	Improve intersection connections, wheelchair ramps, etc.	Ongoing	Safer and enhanced mobility access	Volume of intersection improvements	Engineering / Public Works	Planning and DevelopmentMoTI	\$3,000-\$8,000 / intersection. Allow an annual budget of \$30,000	UBCM SHSI GrantGas Tax Strategic Priorities FundUBCM SHSI Grant
1.7	Promote the placement of rest areas spaced at regular intervals along major pedestrian routes (i.e. bench dedication programs)	Medium Term	More seated rest areas for residents	Number of new benches in community	Parks & Recreation	Planning and DevelopmentEngineering / Public Works	Internal City Staff time\$10,000 annual allowance	UBCM SHSI Grant
1.8	Create an age-friendly pamphlet and/or informative website for business owners on the economic benefits of supporting age-friendliness	Short Term	Awareness among business owners of the importance and benefits of accessible buildings	Number of local businesses implementing Age-Friendly Strategies	Corporate Administration	Chamber of Commerce	Internal City Staff time\$8,000	UBCM SHSI GrantNHSP
1.9	Create Age-Friendly 'branding' that recognizes local businesses that meet age-friendly and accessibility standards	Short Term	Increase the number of local businesses making age-friendly improvements	Number of local businesses receiving recognition	Corporate Administration	Economic DevelopmentSeniors Association	Internal City Staff time	
1.10	Encourage commercial/retail building renovations to comply with accessibility standards through grants	Medium Term	Increase building accessibility and safety for residents	Number of local businesses renovating existing buildings	Planning and Development	Planning and Development	Internal City Staff timeCity tax revenue loss	BC HydroFortis BC
1.11	Research and build upon initiatives to promote business/commercial activity downtown later into the evening (ex: Kelowna's Small Shop at Night)	Medium Term	Increase pedestrian activity in the downtown core during evening hours	Number of businesses open later in the night	Economic Development / Planning and Development	Chamber of Commerce		Southern Development Institute Trust

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